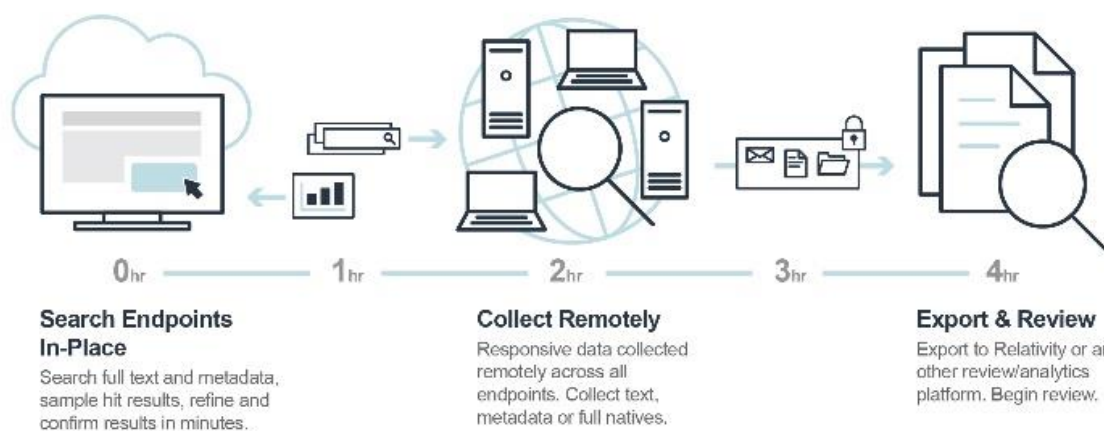**Introducing**

X1E Remote Collection On-Demand™

Cloud-Based Service Collects ESI Instantly from Laptops, Desktops and File Shares Directly into a Relativity® or RelativityOne® Workspace, Brainspace or any Review or Analytics Application

The wrenching events of March 2020 which saw the world largely put on hold to contain the COVID-19 pandemic have changed our lives and workflows for now, if not forever. Businesses globally must quickly adjust to a far more distributed workforce while maintaining compliance with legal, privacy, cybersecurity and governance policies and protocols. How we all work has and will continue to evolve; corporate workflows must keep pace.

Providing a Scalable eDiscovery Collection Workflow
The legacy "gain physical access to/image/process/export" eDiscovery workflow simply does not work in an environment where employees are scattered all over the country and may not often or ever VPN into a corporate network. Similarly, asking custodians or employees to search for and self-collect ESI is not a scalable workflow. Instead, what is needed is a cloud-based technology layer supporting remote, in-place collection of ESI on each laptop, desktop and file share in an enterprise directly into a review or analytics platform, no matter where the employee or collection staff are located. This is the exact workflow **X1E Remote Collection On-Demand**™ delivers.

How X1E Remote Collection On-Demand™ Works

0hr ——— 1hr ——— 2hr ——— 3hr ——— 4hr

Search Endpoints In-Place
Search full text and metadata, sample hit results, refine and confirm results in minutes.

Collect Remotely
Responsive data collected remotely across all endpoints. Collect text, metadata or full natives.

Export & Review
Export to Relativity or any other review/analytics platform. Begin review.

Cloud-Based Remote Collection Measured in Hours
Collection workflows with X1E Remote Collection On-Demand are incredibly simple and take minutes or a few hours to complete:

1) Upon installation, remote client agents immediately begin indexing desired content. Search term queries can begin as soon as agents have been installed, providing instant results which can be updated;

2) Search term queries are then sampled, showing results by search term, data type and custodian in minutes;

3) Once search terms are finalized, the collection administrator presses "collect." This executes the collection process, resulting in encrypted collections being exported from each agent;

4) The collection administrator can then conduct basic analytics on the global collection before exporting directly into a Relativity or RelativityOne workspace via direct integration, or into any review or analysis application (e.g. Brainspace®);

5) Collection is now complete unless or until additional collections are desired, at which time the process can be quickly repeated.

X1E Remote Collection On-Demand™ performs in-place, "Pre-Case Assessment" and remote collection of unstructured data located on remote systems anywhere in the world. The solution has two components:

1) The cloud-based **Enterprise Manager (EM)** for central management of agents and administration of the technology, and

2) **Remote client agents** which install locally to a device and index data in-place so they can be searched simultaneously in parallel, across hundreds or thousands of laptops, desktops or file shares.

The EM is the "command-and-control" administrative console through which collection professionals quickly set up a remote collection process, either by themselves, with the support of an authorized X1 Remote Collection partner or with X1's assistance. All collection steps are conducted remotely through the EM, which is hosted in X1's secure, state-of-the-art data center.

Access to any EM is through a fully encrypted, SSL (Secure Sockets Layer) connection. All ESI is similarly encrypted while in transit from agent to EM and to review or analytics platform, while also being encrypted while at rest.

Secure, IT-Friendly Architecture
Remote Collection On-Demand's **remote client agents** can be installed multiple ways on any computer anywhere in the world. Installation of an agent can be accomplished via a simple email link sent to each user, or by the use of an SCCM Windows update installing an agent on the device. This unique feature allows corporate data discovery practitioners to access remote devices regardless of their direct connection to the corporate network; they simply need to be connected to the Internet to be accessible to the EM (and therefore the collections administrator). This communication method is ideal for employees that work remotely or are consistently traveling and may not connect to a corporate VPN often if at all.

Remote client agent installation requires **no IT involvement**. Most companies prefer installation through the use of an email link which can be completed remotely with X1E Remote Collection On-Demand. Agents can be visible to users or "silent", installed in the background and hidden from users but instantly accessible to collections administrators.

Once remote client agents are installed and registered with the Enterprise Manager, remote configuration instructions are delivered to each agent from the Enterprise Manager. These instructions determine the types of data to index and determine what data to collect. Instructions can be configured seamlessly without any end-user action or even the end-user's knowledge. Remote Collection On-Demand does not require data to be collected or moved from the native location before indexing; the data remains in-place. This unique process saves time and money by performing Pre-Case Assessment *before* collection occurs, while the data is left in-place, and by collecting only the ESI needed instead of massive, over-collection images which must first be processed in order to be used.

X1's Remote Collection On-Demand supports the indexing of local files and all email and attachments within Outlook profiles including:

- Office 365 mail
- Exchange servers
- Any local files stored on the disk, including: local PST, .zip files, archives, and over 400 file formats such as Word, Excel, PowerPoint, PDF, etc.

The full endpoint indexing of a standard Windows laptop with a 250 GB hard drive is typically completed in 5 to 10 hours, after which any relevant file can be quickly collected and transferred to an EM.

X1's Remote Collection On-Demand provides fully-defensible Pre-Case Assessment and remote, surgical, in-place collection of metadata, text and full native collections, directly into a Relativity® server, RelativityOne® workspace, or an analytics platform like Brainspace®. This unique, cloud-based service allows collections to become available in any Relativity instance, for full processing, analytical analysis and/or review within hours instead of weeks. The X1 platform is uniquely designed to streamline data delivery into any analytics or document review platform accepting a standard load file. X1's Remote Collection On-Demand reduces costs and saves critical time by eliminating the need for expensive hardware, dedicated staff to manage infrastructure or even sending forensics examiners to remote locations to conduct costly, onsite over-collections by imaging entire drives or laptops.

For more information, contact us

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