



## **Release Notes - X1 Social Discovery™**

**Version : 6.0.1.2016 Patch 2038**

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## Table of Contents

<b>Introduction</b>	<b>2</b>
<b>New Features and Improvements</b>	<b>3</b>
<b>Updated Files</b>	<b>4</b>
<b>Included in this patch</b>	<b>5</b>
<b>Known Issues and Limitations</b>	<b>6</b>
<b>FAQs</b>	<b>7</b>

## Introduction

X1 Social Discovery™ 6.0.1.2016 patch 2038 is now available.

Before you upgrade to the latest version of X1 Social Discovery, please be sure to read this page in its entirety, as it includes important information about this release. Please make sure to back-up any active cases. As always, if you have any questions, comments, or concerns please feel free to email us at [socialsupport@x1.com](mailto:socialsupport@x1.com). Thank you for your continued support.

## New Features and Improvements

As previously communicated, Facebook recently implemented a series of changes to their platform impacting some of the features of our Facebook Capture scanner. The recently released and installed X1 Social Discovery update restores additional functionality and X1 will continue to address any remaining issues in a subsequent patch release. X1 is committed to delivering cutting-edge native object collection of social media and web evidence with a dedicated team addressing these inevitable changes as quickly as possible on an ongoing basis. Please visit the X1 support website for more details or to Submit a Case at <https://www.x1.com/support/x1-social-discovery-support/>.

- Facebook Capture patch 2
  - Restored individual post parsing functionality for User Timeline posts.
  - Restored accurate Collection Type detection for Group Discussion pages.
    - This fix also adds support for Facebook’s “New2022” Group page layout types
  - Restored accurate Collection Type detection for Public Page “Home” pages
  - Implemented a change to our scrolling script to help reduce instances of Facebook invoking temporary bans on accounts for “going too fast”

## Updated Files

- X1.CommonSocial.dll
- X1.ExternalWebCapture.exe
- X1.FacebookScanner.dll
- X1.FacebookScanner.XmlSerializers.dll
- X1.FacebookWebCapture.dll
- X1.TwitterScanner.dll
- X1.TwitterScanner.XmlSerializers.dll

## Included in this patch

### ● Facebook Capture Patch 2038

- Addressed an issue where User Timeline posts were parsed with missing timestamps.

**Note:** Though this issue has mostly been addressed, aggregated posts may still be parsed with missing timestamps.

- Addressed an issue where some posts were being parsed with the wrong post preview.
- Addressed an issue where some captures were returning only a Web Capture image of the account header, and a single parsed post.
- Addressed an issue where the Web Capture Header Image preview contained the entire contents of the capture.
- Addressed the “Stored Preview not available” error affecting some captures.
- Addressed an error that was resulting in Twitter Captures returning only Web Capture image previews.

## Known Issues and Limitations

While we were able to address several of the recent changes from Facebook with this patch, the X1 team is continuing to address additional issues in our next patch.

- Post Page parsing support is still being addressed. This primarily includes post pages from Groups and Pages

**Note:** While there are some instances of post pages successfully capturing, we recommend waiting until our next patch fix before using this functionality for these pages types

- Individual Group and Page posts may be parsed with a broken or incomplete preview
- Some aggregated posts (e.g. birthday posts) may be parsed with missing timestamps
- Indexing statuses on the Manage Collection window may be incorrect
- In some instances, Facebook captures will be captured in the Case Matter folder's Content folder, but not displayed in the capture results. This issue will be addressed in a subsequent patch. Please reach out to Customer Care for a workaround if you encounter this error

## FAQs

### Q: I launched the product, but did not receive an upgrade notification?

A: To check for updates manually:

- Click on the **Main Application** Menu and select the **Info** menu item.
- Click on **Check for Updates**.

If you are not ready to upgrade yet, and would rather not receive notifications, you can turn off the upgrade notification from the **Main Application Menu > Options > General** tab.

### Q: I am ready to upgrade, what should I do first?

A: As with all forensic and eDiscovery software tools, we advise that you back up your current case(s) prior to performing the upgrade. To back up your cases:

- Click on the **Main Application** Menu and select **Manage Cases**.
- **Select a case** by clicking and highlighting desired case.
- Click the **Archive** button.
- Browse to your preferred storage location and provide a name for the backup in the **File Name** field.
- Click the **Save** button.
- A dialog displays and prompts - **Do you want to remove the case after archiving?** Respond with **No** in order to keep the case available after the archive process ends.

Your case will then be backed up to the location specified. Please be aware that this may take a considerable amount of time depending on the size of the collection.



We encourage all customers to upgrade to the latest version of X1 Social Discovery so you don't miss out on important features and updates. Please be sure to let us know if you have any questions, comments, or concerns by emailing us at [socialsupport@x1.com](mailto:socialsupport@x1.com). Our News page (<http://help.x1sd.com/x1sd-news>) contains additional links to new and recently updated documentation.