

International Financial Group Transforms NTFS and M365 eDiscovery with X1

X1

From “impossible to search” to OCR-powered discovery across 8 TB of sensitive financial data — all in-place.

CUSTOMER SNAPSHOT

Industry	Data	Environment	Deployment
Financial Services	8 TB Indexed In-Place	M365, NTFS, OCR, PST, Scanned PDFs	Nutanix

The Challenge

The International Financial Group (IFGL) relied on Microsoft Purview for eDiscovery, but it could not handle their most critical data sources, especially NTFS and scanned documents. File-share search was effectively impossible, and OCR-based discovery across scanned PDFs did not exist.

As a result, for litigation matters and DSARs, this created long, manual workflows that pulled teams away from business-as-usual operations and increased operational risk.

The Solution

IFGL's IT Architecture team conducted a formal KDD (Key Design Decision) evaluation across multiple platforms. **X1 ranked highest** across the features required for their regulated, high-security environment — driven by its ability to index NTFS, PSTs, Microsoft 365, and OCR-enabled scanned documents securely in-place.

Why They Chose X1

X1 was the only platform that met IFGL's requirements for NTFS search, OCR, and secure in-place indexing in a regulated environment.

Key Problems:

- NTFS eDiscovery was impossible
- Purview delivered limited results
- No OCR across scanned PDFs
- DSARs and litigation took weeks
- Business-as-usual operations were disrupted

The X1 Difference:

- Secure in-place indexing across M365, PST, NTFS
- OCR unlocks scanned PDFs
- Custodians unify mail, files, and archives
- No data movement or cloud risk



“The solution itself has taken our capability to perform in-depth eDiscovery to the next level.”

— Christian Mason, Technical Delivery Lead, IFGL

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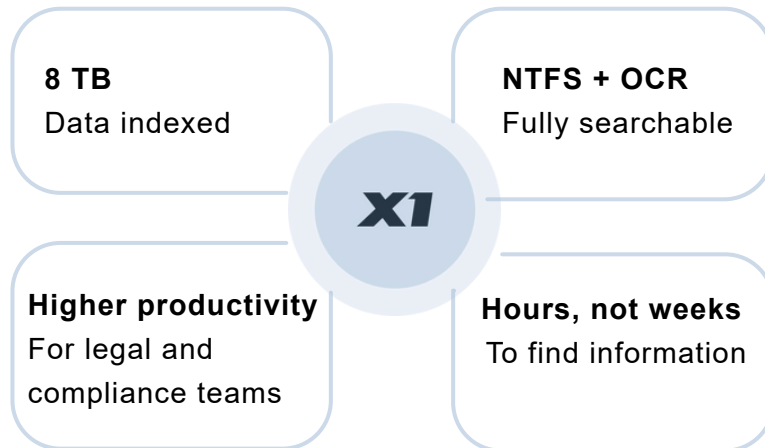
The X1 Implementation

X1 was implemented inside a Nutanix private environment to ensure sensitive financial and personal data never left the organization. Because of strict security controls, firewall rules and access controls were carefully implemented — resulting in a secure, compliant deployment in approximately three weeks.

Today the X1 environment includes over **200 active data sources**, including:

- Microsoft 365 mail and online archives
- PST files and NTFS file shares
- OCR-enabled scanned documents

Measurable Benefits



The X1 Advantage

Two capabilities fundamentally changed how the organization handles eDiscovery:

Custodians

X1's custodian model made it easy to group data across mail, file shares, and archives into a single searchable legal entity, eliminating manual cross-system searches.

OCR + NTFS Search

For the first time, the company could run fast, full-text searches across NTFS file shares and scanned PDFs — unlocking data that was previously invisible to compliance and legal teams.

Results

- 8 TB of sensitive enterprise data indexed and searchable
- Dramatically faster investigations for DSARs and litigation
- Staff productivity increased by eliminating manual data hunts
- NTFS and scanned documents fully searchable for the first time



“Working with X1 has been a pleasure. Customer support is excellent and very responsive — even with a large time difference issues haven't taken more than 24 hours to resolve.”
—The International Financial Group

Recommendation

International Financial Group would recommend X1 to any organization that requires advanced, secure, and scalable eDiscovery capabilities.

To learn more, contact us at sales@x1.com